

# e:cue

## e:cue Access

Real-time project monitoring  
from anywhere.

### Product Highlights

- Monitor the health of your system in real-time, with device specific updates
- Built-in, secure firewall
- Automatic event logging on a cloud network
- User-configurable alert notifications & status monitoring, sent as email or SMS
- DHCP Enabled – no requirement for public or fixed IP address
- Configuration & maintenance via secure browser access

Introducing e:cue Access –a cutting-edge solution for seamless, secure, and efficient remote management of your lighting control systems. Whether you're using a wired, wireless, or cellular internet connection, e:cue Access ensures uninterrupted oversight from any location via your phone or PC.

e:cue Access is available in three service tiers—Pro, Plus, and Go—to meet any operational needs:

	Access Pro <sup>+</sup>	Access Plus <sup>+</sup>	Access Go <sup>+</sup>
Hardware included?	Yes	Yes	Yes
User licenses	2	1	1
Priority access to Traxon e:cue technical services for your site	Yes	Yes	Yes
Active system monitoring with status alerts	Yes	Yes	n/a
Remote system health checkup by Traxon e:cue	Quarterly	Bi-annual	n/a
In-person site visits	(2) 1-day site visits <b>OR</b> 20 hours of remote programming updates (per year)*	Annual*	n/a



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\*Requires ongoing annual service contract

# Why e:cue Access?

## Unmatched Convenience



With e:cue Access, you gain remote control over your lighting system via a secure, browser-based interface. Whether you're in the building or halfway across the world, you can monitor, adjust, and troubleshoot your system in real-time from your PC or mobile device.

## Enhanced Reliability & Security



Built with firewall-friendly communication protocols, e:cue Access prioritizes security while maintaining effortless accessibility. Automatic event logging and cloud-based data storage keep your system history intact for easy analysis and troubleshooting.

## Proactive System Health Monitoring



When system downtime isn't an option, customizable alerts, automated health checkups, and service plans tailored to your needs ensure that your lighting controls remain operational and optimized. - without the hassle of manual intervention.

## Scalable Solutions for Every Need



Whether you need basic access, enhanced monitoring, or full-service support, e:cue Access offers three flexible service tiers and is designed to match your project's complexity and maintenance requirements.

## Remote Control. Real Results.



### Who benefits from e:cue Access?

Building owners and maintenance crews who want visibility to the status of their installation from anywhere.



### How do I benefit from e:cue Access??

You've invested time and resources to make your project shine—why not keep it that way? With e:cue Access, you get priority access to our expert technicians for questions and troubleshooting. Plus, you'll receive dedicated support to ensure your installation remains a standout in your community for years to come.



### Can I control and adjust my building lighting from e:cue Access?

e:cue Access allows users full, remote access to their lighting system.



### What is the contract schedule?

e:cue Access contracts are one (1) calendar year from the date of purchase. Longer contracts are available; please speak with a Traxon e:cue representative for more information.



### How Secure is e:cue Access?

e:cue Access meets the highest security standards, utilizing AES and x.509 certificates for and security certified in accordance with leading standards methodologies specified by NIST, ISA/IEC, BSI and ISECOM.

